

Rhapsody Integration Engine Seamlessly Implemented in just Two Days

*Galion Community Hospital
Galion, OH, USA*

Galion Community Hospital (GCH) is a 25-bed critical access hospital in rural Ohio whose mission is “to improve the health and well-being of those we serve.” Located north of Columbus, Galion Community Hospital strives to improve the quality of care it delivers to its patients through enhanced technology and integrated hospital reporting. Filling a very important role in the community, GCH is always looking to make patient care their number one priority.



“The addition of Orion Health’s Rhapsody Integration Engine has allowed us to continue using our current Health Information System (HIS) but provides us with the ability to purchase newer technology to upgrade systems and automate manual processes without having to replace our entire infrastructure,” said Christy Valentine, Senior Application Systems Analyst.

Making a Case for an Integration Engine

Prior to implementing an integration engine, GCH was dependent on its HIS system to “drive” information exchanges between hospital systems. Each information exchange between the HIS system and other systems was very costly to implement and maintain. With Rhapsody, they were able to easily transfer existing interfaces to the integration engine while correcting a number of information sharing difficulties between existing hospital systems.

Rhapsody Integration Engine Rises to the Top

GCH began their evaluation process by researching the top four KLAS rated integration engines; Orion Health’s Rhapsody Integration Engine, Ensemble, Cloverleaf, and OpenLink. After careful product reviews and demonstrations, Rhapsody stood-out due to its exceptional graphical user interface, ease-of-use, and “self documenting” abilities.

“The ease of documentation is phenomenal with Rhapsody. After the interface is operational, you simply click one button and comprehensive documentation is automatically produced. The clarity of the documentation makes it easy to see the purpose of each interface, along with exactly what the interface engine is doing to the transactions. This eliminates a very time consuming process of gathering and producing required documentation,” said Nancy Morrison, Ancillary Systems Specialist.

Overview

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Christy Valentine
Senior Application Systems Analyst

Customer Profile

Galion Community Hospital
Galion, OH, USA

Customer Website

www.galionhospital.org

Scenario

Integration Engine

Business Situation

Galion Community Hospital was dependent on its HIS system to “drive” information exchanges between hospital systems which was costly to implement and maintain.

Business Solution

GCH implemented Orion Health’s Rhapsody Integration Engine which allows them to easily integrate newer up-to-date technology with their existing systems in a cost effective manner.

Business Benefits

- Preserve investment in existing systems while acquiring newer technologies
- Automated vs. manual tasks
- Enterprise-wide information foundation

Technology Benefits

- Easy to configure and maintain
- Flexible
- Stable, worry-free and runs “virtually unattended”

Orion Health's Implementation Team Exceeded Galion's Expectations

With only three days of training, GCH was able to seamlessly migrate all of their existing interfaces in just two days without any end user impact. Also by week's end, the engine was already being used to further enhance the hospital's information exchanges by automating a previously manual accounting process.

"We were extremely pleased with the training and support that Orion Health provided during our implementation. Our expectations were well exceeded," said Valentine.

Looking Toward the Future

Implementing the integration engine was the key step to allow GCH to begin to focus on going forward with newer technologies such as a Physician Practice Management Electronic Medical Record while continuing to support legacy applications and take advantage of existing information feeds to systems between ancillary departments.

Galion Community Hospital also plans to implement three new interfaces very soon to automate manual processes. They welcome this opportunity because the product is so easy to configure. "The product is amazing out-of-the-box. We are thrilled with the technology from Orion Health," said Valentine.

Project Highlights

- Preserve investment in existing systems while acquiring newer technologies
- Out-of-the-box technology
- Orion Health professionalism has been top-notch

Technology In Use

The solution currently in operation at GCH includes:

Rhapsody™ Integration Engine

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